# Your ZOOM FAQs Answered

## What is a Zoom worship service like?

We have a vibrant worship service each week. Our online congregation is made up of people in WNY and in other states. The congregation can log on starting at 9:00 am. This is a time when people can talk to each other - our updated version of 'coffee (half) hour.' You choose whether to keep your video screen on or off during this time and during the service.

At 9:30, the service begins, and your microphone will be muted. It is unmuted during the sign of peace and again near the end of the church service, when Pastor Fred asks for prayer concerns and then leads us in prayer.

The worship service includes communion every week. If you participate by Zoom, you are encouraged to participate using wine or juice and bread from your home.

The service also includes Pastor Kopp giving a brief children's sermon every week, which the adults enjoy, too!

## **Need Help Getting Started?**

If you are not familiar with Zoom, contact the church office and we will help you. (716) 832-5720 / augustanaonline.org

## Want to receive an invitation to our Zoom worship service?

Contact the church office and we will email or US mail it to you.

## Don't Have the Internet?

If you know someone who is not on the internet, they can listen to our worship service using any type of phone, including a landline. Please contact the church office and we will walk you through the steps.